



**Department of Health (DoH)**  
United Arab Emirates  
FAQs





## 1. What is the DataFlow Group?

The DataFlow Group is a leading global provider of specialized Primary Source Verification (PSV) solutions, and background screening and immigration compliance services. Clients across the public and private sectors rely on the DataFlow Group to mitigate potential risk by exposing fraudulent academic degrees, employment certificates, practice licenses, work permits and passports, among other documents.

To ensure that hired professionals have the qualifications they claim, the DataFlow Group utilizes cutting-edge technologies and leverages an expansive network of over 60,000 issuing authorities throughout more than 200 countries and territories to liaise with primary sources and verify the authenticity of documents submitted by candidates, in accordance with global industry best practices and Joint Commission International (JCI) guidelines.

The DataFlow Group undertakes hundreds of thousands of immigration compliance screening and verification service transactions for professionals each year on behalf of various government, quasi government, regulatory and large multinational organizations worldwide.

## 2. How do I apply for PSV with the DataFlow Group?

To apply for PSV, visit <https://doh.gov.ae>. Review the DoH Personnel Qualification Requirements (PQR) and Eligibility Criteria, then follow the instructions to create a DataFlow Group account at: <https://www.dfdoh.com>. Read the instructions carefully and upload clear documents to avoid any delays.

## 3. What information and documents do I need to submit?

Attach and submit all documents relevant to the position you are applying for, according to DoH PQR and Eligibility Criteria.

You will also need to attach and submit all documents mentioned in the online DataFlow Group application. The list is also available on the DoH website.

## 4. What is the fee for the PSV application?

Fees vary depending on the number of documents that need to be verified.

Note: The only payment fee required by the DataFlow Group is settled during the application stage. If any party claims the need for additional fees, please notify us immediately via the Contact Us page on the DataFlow Group website.



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5. Is it possible to submit documents and information for verification at a later stage?

All relevant details and documents must be submitted at the time of application. Anything submitted at a later stage will be subject to additional costs and will delay the final report.

6. How do I pay?

Several payment options are currently available:

- All applicants may pay online via credit card
- Applicants can visit the helpdesk (address below) and share the documents to be verified with the DataFlow Group representative who would submit the application on their behalf. The service charge of this process is USD 40 for which a confirmation receipt would be shared with the applicant.

**Tas'heel - Al Amaal Business Services**

-The DataFlow Group Counter No. 35

-Location on Google Maps: <https://goo.gl/maps/EiaRPDsc1AjcWCnV9>

-Address: Sheikh Rashid Bin Saeed Al-Maktoum street (Airport Road) Opposite to Universal Hospital and Al Hilal Bank - Abu Dhabi

7. What happens after I submit my DataFlow Group documents and online application?

After submitting your online application, the DataFlow Group will commence the verification process. Once your application is completed, it will be sent to DOH for licensing process.

8. How can I follow up on the status of my application?

**Click here** to check the current status of your application. This can be done by using a combination by entering your DataFlow Case Number and Passport Number or by using a combination of your Client Reference Number and Passport Number.

9. My request for a DoH license was rejected. Can I get a refund?

Requests for refund must be submitted within a maximum of 48 hours from the date of payment of the DataFlow Group fee.

Therefore, we recommend that you carefully read the instructions and review DoH criteria to determine whether you are eligible for a license before applying with the DataFlow Group.





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10. I have a 'Negative' or 'Unable to Verify' DataFlow Group report. May I request a re-verification?

**Click here** to submit your request, quoting your Barcode Number or Reference Number. The DataFlow Group team will revert shortly.

11. Who can apply for this service?

All medical professionals may apply. However, applicants are advised to check DoH PQR for eligibility prior to applying.

Applicants who do not meet DoH criteria will not be granted a health license, even if they have been issued a 'Positive' DataFlow Group report.

12. Am I allowed to apply for a license in Abu Dhabi without securing a job there first?

Yes, applicants may apply before securing employment in Abu Dhabi.

13. Can a representative submit the documents at a DataFlow Group helpdesk on behalf of the applicant? If yes, is an authorisation letter or an authorisation letter with a form required?

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14. My Health license is valid for life. However, I cannot find an option specifying the same.

Please use 31 December, 2050, as default year.

15. I previously applied for a DoH examination but did not attend. Can I use the same email address to register with the DataFlow Group again?

Unfortunately, you cannot use the same email address to register again with the DataFlow Group. Please create a new email address to re-register.



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16. I am looking to reapply for the DoH examination. Do I need to provide another Certificate of Good Standing?

The Certificate of Good Standing is valid for a period of six months only. For further clarification, contact concerned officials at the DoH.

17. How can I obtain a Certificate of Good Standing from the DoH?

To obtain a Certificate of Good Standing, contact concerned officials at the DoH for guidance.

18. I was unable to get an answer to my query, and I still have a question.

**[Click here](#)** to submit your request, quoting your Reference Number. The DataFlow Group team will revert at the soonest.

